# Vodafone Business eSIM Manager

Keep your workforce connected and productive with instant, simplified, and global mobile connectivity management.



vodafone business

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Make managing mobile connectivity and eSIM profiles easier and faster with **Vodafone Business eSIM Manager.** Our solution streamlines the entire process, from provisioning to deactivation, all while supporting global and local tariffs, and integrating seamlessly with your UEM platform.



# Market Trends

The rise of **eSIM-Only devices** : the urgent need for a management solution



## 1 eSIM Adoption Growth

The global shift towards eSIM technology is accelerating. **By 2025, over 2.4 billion devices** globally will rely on eSIM technology, transforming how businesses manage connectivity across their mobile device fleets (GSMA, 2023).

## 2 IT Complexity Reduction

In an IDC study, **62% of IT professionals reported that managing multiple devices is their biggest challenge.** Simplifying internal processes has become a priority for IT teams worldwide (IDC Report, 2023).

## 3 Speed and Responsiveness

Ensuring no time or productivity is lost is critical for businesses. **Any disruption in communication can impact customer relationships and revenue generation**, particularly in industries with high-stakes operations (Gartner, “Your Guide to Optimizing the Employee Experience” 2024).

## 4 Sustainability Commitment

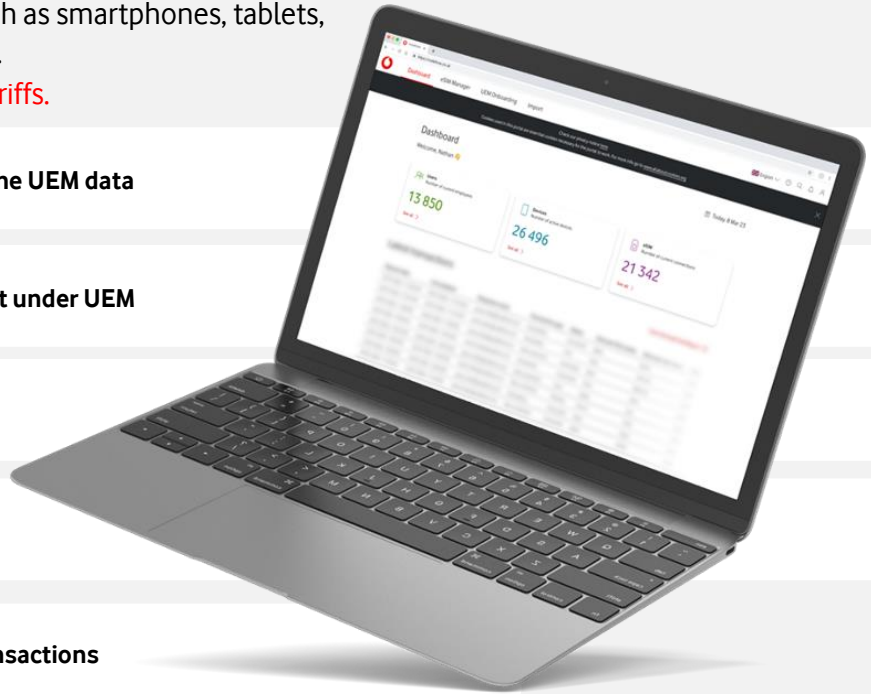
**Over 78% of MNCs now prioritize sustainability in their vendor selection** process, actively seeking out solutions that contribute to environmental goals (Deloitte, 2022). Solutions that reduce waste, like eSIM, support these commitments by eliminating the need for physical SIM cards.

# What is the Vodafone Business eSIM Manager?

A web portal that provides an end-to-end solution for managing eSIM profiles across your fleet of mobile devices such as smartphones, tablets, laptops, and other mobile-enabled equipment.

Included with our Vodafone Business Global Tariffs.

- **Add new users and combine details with the UEM data**
- **Upload device data manually for items not under UEM**
- **Tariff agnostic, supporting local market integrations for new connections**
- **Manage lost or stolen devices and disconnect services**
- **Create reports showing inventory and transactions**




- **Deliver direct to users by Push or emailed QR**
- **Manage bulk ordering**
- **Upgrades & SIM Swaps**
- **Support & helpdesk**

**Integrate with customer UEM** (MVP feature)

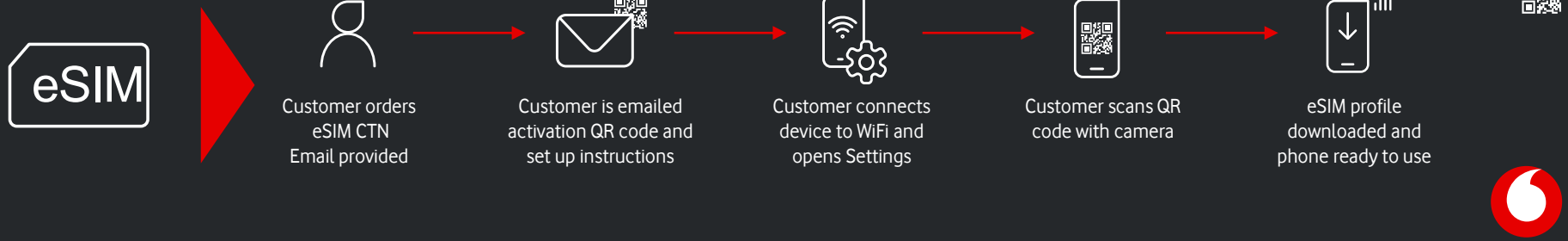
Microsoft Intune · vmware · ivanti · jamf · BlackBerry

# How Vodafone Business eSIM Manager Works?



## Overview of the platform's capabilities:

- Provision new connections quickly.
- Re-provision existing numbers to new devices instantly.
- De-provision numbers and return them to the enterprise pool for reuse.
- Perform bulk processing to manage large groups of users and devices efficiently.
- Visual diagram showing how the platform integrates with UEM and Vodafone systems.
- Offers flexible activation : Administrators can order eSIM connections or employees can activate via QR codes.



# Benefits of the Solution

Whether your focus is on **improving internal IT processes** or **ensuring the best experience for your employees**, Vodafone Business eSIM Manager is the end-to-end solution ensuring efficient operations and enhancing user experience providing real-time visibility and control without the burden of manual processes.



1. **Free up your IT team to focus on strategic projects by managing eSIM profiles with an innovative solution** integrated with your UEM platform

2. **Ensure the best connectivity experience for your employees** – whether joining, traveling, or leaving, through real-time eSIM provisioning across large global fleets

## Simplify IT workflows, connect faster

### Automated Provisioning:

Save time and resources simplifying internal processes by enabling IT teams to instantly provision, deactivate, or reassign eSIM profiles.

### Bulk Processing:

Enable your IT team to handle bulk eSIM provisioning, updates, and transfers for multiple devices or users simultaneously – ideal for large global workforces.

### Uninterrupted Connectivity:

Quickly connect or reassign eSIM profiles to ensure employees stay connected and productive during transitions minimizing downtime – due to leave, device issues, or holidays.

## Full control over mobile connectivity

### All-in-One Global Management:

Manage mobile connectivity provisioning through a single interface supporting multi-country, multi-language, and multi-tariff operations.

### Real-Time Visibility:

Monitor and manage your device fleet in real-time, reducing risks like fraud or unauthorized access, and improving response time for connectivity changes or incidents.

### UEM Integration:

Integrate fully with existing UEM platforms, giving you control over corporate and BYOD devices from a single interface.

## Drive sustainability and be future ready

### Reduce Physical Waste:

Eliminate the need for physical SIM cards, reducing plastic waste and the logistics associated with shipping and handling.

### Eco-Friendly Solution:

Support your organization's environmental responsibility by mitigating the carbon emissions associated with traditional SIM management.

### Adapt to Future eSIM-Only devices:

Stay ahead of the curve as the market moves towards eSIM-only smartphones and devices.

# Use Cases | Vodafone Business eSIM Manager

### New Employee Onboarding

Quickly provision connectivity for new employees, reducing onboarding time and ensuring they are productive from day one.

### Employee Turnover Management

Streamline the process of deprovisioning connectivity from departing employees' devices and reallocating it to new hires, minimizing downtime and ensuring continuity.

### Lost or Stolen Device Recovery

Instantly reassign connectivity to a replacement device when a device is lost or stolen, maintaining seamless communication for the user and safeguarding company data.

### Large-Scale Device Deployments

Simplify the deployment of new smartphones, laptops, and tablets by activating connectivity instantly, regardless of where the devices were purchased, eliminating the need for physical SIM cards and logistical challenges.

### Device Upgrades and Swaps

Enable administrators to easily transfer mobile numbers from one device to another, facilitating upgrades, replacements, or reassignments within the organization.

### Temporary Device Assignments

Provide temporary connectivity to devices for short-term projects, contractors, or visitors, ensuring flexibility and adaptability to changing business needs.

### Remote Workforce Support

Empower remote employees with instant connectivity, allowing them to stay connected and productive from anywhere, without the constraints of physical SIM cards or geographical limitations.

### Disaster Recovery and Business Continuity

Facilitate rapid response and recovery during emergencies or disruptions by quickly provisioning connectivity to replacement devices or backup equipment, ensuring business operations remain uninterrupted.

### International Expansion

Simplify the process of expanding into new markets by offering seamless connectivity provisioning for employees, regardless of their location or the local telecommunications infrastructure.

### Environmental Sustainability

Reduce plastic waste and minimize carbon footprint by eliminating the need for physical SIM cards and associated logistics, aligning with corporate sustainability goals and environmental stewardship efforts.

# Why Vodafone

### Expertise

We're recognized leaders in mobility management.

### Network Reliability

Operate one of Europe's largest and most reliable 5G networks.

### Global Reach

Our services extend across over 180 countries.

### Proven Success

We work with 2,000 of the world's largest multinational organizations, including 70% of the Fortune 500.

### Industry Recognition

Named a 2024 Leader in Global Enterprise Mobility Services by GlobalData.

### Sustainability engagement

We have established Vodafone's climate ambitions – to reach net zero by 2040: Aiming for net zero operations in Europe by 2028 and in Africa by 2035, aiming for net zero across our full value chain by 2040.

We are the largest multinational mobile operator in the world, with **over 500 million** customers and operations in **25 countries**, Our mobile experience stretches back **more than 30 years.**

Using AI to power applications that help us operate our networks smartly and optimise them across markets. For example, we can Predict changes in network traffic, allowing us to ensure we meet demand and continue providing a great user experience for customers.

**Learn more about Artificial Intelligence (vodafone.com)**

# Conclusion

Automate device management to **streamline processes and free up IT for strategic work**, while ensuring a seamless experience for end users.

Gain real-time, **global control over your mobile fleet** with the flexibility to switch between Vodafone's global and local tariffs.

Keep your workforce **connected and productive with zero downtime**, even during onboarding, device changes, or absences.

Included with Vodafone Business RED tariffs, eSIM Manager is a **global solution with no extra cost**, integrating effortlessly into your operations.

Support your **sustainability goals** by eliminating physical SIM cards and reducing waste.





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Together we can